



Leicestershire

Advice in Leicestershire

How to get advice

Online self-help: www.citizensadviceleicestershire.org

Telephone advice:

Leicester City Residents: 0300 330 1025

9am to 5pm, Monday to Thursday & 9am to 4.30pm, Friday

Leicestershire County Residents: 0300 3302 111

9am to 4.30pm, Monday to Friday

Email advice:

www.citizensadviceleicestershire.org/get-advice/email-advice

Macmillan Welfare Benefits:

0300 456 8400

Money Advice Service for Those Outside Leicester City:

0116 464 7239

Money Advice for those living in Leicester City is available through the

Contact Centre on: 0300 330 1025

Help to Claim Service - help with new claims to Universal Credit

0800 144 8 444

Face-to-face advice:

Drop-in advice is available in Leicestershire County branches (**Blaby, Coalville, Hinckley, Market Harborough, Melton, Oadby & Wigston**).

Advice in **Leicester City** for support on Welfare Benefits, Debt, Housing, Family, Community Care, Immigration and Employment is by telephone and where appropriate appointment. Drop in is available only for **crisis**: eviction, court action, no food/fuel, abuse, homelessness, appeal deadline. For advice on other issues please refer to online self-help.

Getting Advice in Leicestershire

Location of Main Branches - <i>Appointments and Drop in Sessions</i> <i>available unless otherwise stated.</i>	Opening Hours	
Blaby Blaby District Council, Council Offices, Desford Road, Narborough, Leicester, LE19 2EP	Tue Wed	10.00am - 3.00pm 10.00am - 3.00pm
Coalville Council Offices, Whitwick Road, Coalville, LE67 3FJ <i>General advice drop-in is not currently</i> <i>available on Tuesdays. Call 0300 330</i> <i>2111 to make an appointment.</i>	Mon Tue Thu	9.30am - 3.30pm 9.30am - 3.30pm 9.30am - 3.30pm
Hinckley Hinckley Hub, Rugby Road, Hinckley, LE10 0FR	Mon Thu	10.00am - 3.00pm 10.00am - 3.00pm
Market Harborough Harborough District Council, The Symington Building, Adam & Eve Street, Market Harborough, LE16 7AG	Tue Thu	10.00am - 3.00pm 10.00am - 3.00pm
Melton Melton Borough Council Offices, Station Approach, Parkside, Burton Street, Melton Mowbray, LE13 1GH	Tue Wed	9.30am - 3.00pm 9.30am - 3.00pm
Oadby & Wigston Oadby & Wigston Customer Service Centre, Bell Street, Wigston, LE18 1AD Salvation Army Community Centre (Appointment only) Ladysmith Road, Wigston, LE18 4UZ	Mon Tue Thu Mon Tue Thu	9.00am - 1.00pm 2.00pm - 4.00pm 1.00pm - 4.00pm 10.00 am – 2.00 pm 10.00am – 2.00 pm 10.00am – 12.00 pm