

INTRODUCTION FOR POLICYHOLDERS

Services included in your Business Insurance Policy.

WHO WE ARE

Proactive risk management.

rradar is a law firm that specialises not only in the management of legal crises but also in the education and prevention of them in the first place.

We provide legal, regulatory and risk management advice and support included in your Business Insurance Policy at no extra cost.

By combining professional legal representation and specialist advisory services, rradar's team can answer your questions, educate your business and assist with any legal and regulatory issues which you could face, including:

- Human Resources and Employment Law
- Health and Safety and Environmental regulation
- Corporate and individual manslaughter
- Data Protection and GDPR
- Tax
- Corporate governance
- Director and Shareholder duties
- Commercial contracts
- Commercial property
- Intellectual property
- Business related crime and regulation
- Bribery, corruption and money laundering
- Anti-competitive practices

HOW TO ACCESS

Our advisory services.

Check that your insurance advisor has registered you for our advisory services by emailing registrations@rradar.com or by calling **0800 955 6111**

Please provide your policy details when you get in touch.

COMPREHENSIVE LEGAL SERVICES

Access to specialist legal teams.

You get access to rradar's specialist legal teams who provide expert advice and support across a broad spectrum of legal matters relating to running a commercial business. As well as this you also receive full legal representation for claims and investigations with UK wide coverage.

If a crisis arises, you can call the crisis line and speak directly to the legal team who will advise on how to best work with the Police, Health and Safety Executive and all investigating and regulatory bodies. Discussions and advice provided by rradar's legal team are legally privileged meaning the advice given is protected and confidential.

In the event of a tribunal or court case, policyholders are represented by rradar's teams of specialist solicitors and barristers.

Crisis Line - 24/7 365

Our crisis line is accessible to you outside the hours of Monday to Friday 8am-6pm, including weekends and public holidays.



rradarstation is radar's legal advisory web portal, phone and email service included in your business insurance policy and designed to help you manage and minimise your business risks.

Many regulations affect a policyholder's business including Health and Safety, Employment Law and Human Resources, Data Protection and the GDPR. Our web portal and highly experienced telephone and email advisors offer support to policyholders across all areas of business compliance.

There is no limit to the number of times a policyholder can contact or access our advisory services. Neither is there a limit to the time it takes for our advisors to support you. You can talk through your legal queries with our team and there are no billable charges.

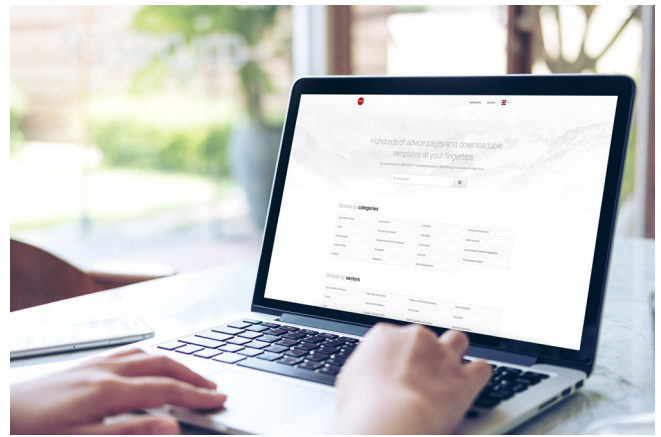
Web Portal

Written in simple everyday language, the **rradarstation** web portal is easy to navigate and search for key terms and issues. Policyholders have 24/7 access to over 1000 easy to understand articles, step-by-step guidance sheets, forms, letters, checklists, blogs, videos and templates that you can download relating to a wide range of compliance areas that you may face in your business - for example Human Resources, Health and Safety and Corporate Governance, to name a few.

Phone and Email Advisory Services

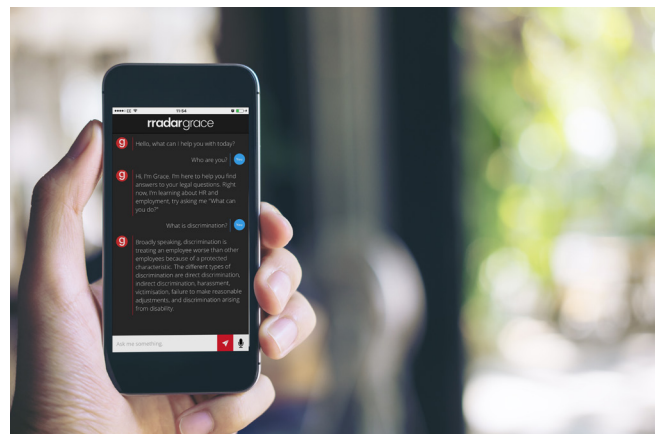
Our friendly legal advisors are contactable via email or phone between 8am - 6pm Monday to Friday.

For any advice which falls outside the scope of radar's advisory service, we will agree a clear fixed fee in advance. These services could include a detailed review of legal documents or the preparation of letters or emails to a third party or the drafting or production of documents.



rradargrace is an on demand dynamic app that links to the online **rradarstation** and provides quick and convenient access to FAQ information for Employment, Human Resources and Health and Safety queries. Using machine learning technology, **rradargrace** can deliver legal support, tools and templates via smart devices on the go.

Download the app from the Google Play or App Store and login with your **rradarstation** password details.





IMPORTANT INFORMATION

Policyholders Phone and Email Legal Advice Services**

Legal Advice Line
Monday to Friday, 8am - 6pm:
0800 955 6111

24/7 Out of hours
Crisis line:
0800 955 6222

rradarstation
Advisory Web Portal:
<https://station.rradar.com>

rradar website
For more information:
rradar.com

Legal Advice Email
Monday to Friday, 8am - 6pm:
contactus@rradar.com

Download **rradargrace**
on the App Store or
Google Play

Please have your policy number available to access rradar services

For potential claims, please follow the claims notification procedures and conditions first. You or your insurance advisor should email full details of your claim to: **claims@rradar.com**



**Your AXA Business Insurance Policy includes access to rradar's legal teams, regulatory, risk management advice and digital tools. Policyholders also have access to emergency out of hours legal advice and support, available even at weekends and all public holidays.

rradar Ltd is a licensed body authorised and regulated by the Solicitors Regulation Authority under license number 608114. rradar Ltd is included on the register maintained by the Financial Conduct Authority under LS608114 and LS636321.